

Online Booking System – User Policy

Members wishing to use the online booking system must remove their name from the booking sheet as soon as they are aware that they cannot play. Repeat offenders, as outlined in the rules below, will lose their online booking privileges.

Rules:

- There will be a “3 strikes” policy. This means that members who have booked but not removed their name 3 times will lose their right to make an online booking.
- These “3 strikes” will apply over a rolling 3 month period.
- If you book in a visitor who subsequently doesn't play you will also record a strike.
- If another member books you in, the removal of your booking is your responsibility and if not done so will count as a strike against you.
- Any member making fake bookings or not correctly using the visitor booking system will receive a single warning. Subsequent violations will result in loss of rights as per the Penalty section.
- Any guest bookings which are listed as “unknown member” will be removed by the match committee.
- Members are encouraged to enter groups of less than 4 members into other gaps on the sheet, rather than placing single or double bookings into a full 4 person space. The match committee reserves the right to alter bookings by +/- 2 groups to clear space and combines bookings into groups of four.

Procedure:

- The match committee will maintain a list of members which outlines the weeks in which they have not removed their name. This list will be made available on the website.
- After one strike each members name will be listed in this document.
- After two strikes the member will be contacted via email or phone.
- After three strikes the member will lose their online booking privileges.

Penalty:

- Those members who find themselves with 3 strikes over the 3 month rolling period will be unable to place their name in the online booking sheet.
- This penalty will last for 3 months from the date of their third strike.
- These members will still be able to view the booking sheet but if they wish to play will have to turn up at the club Saturday morning and find a free spot.
- After serving the 3 month penalty period their online booking privileges will be reinstated.

Tips:

- If you are unsure as to if you will or will not play, DO NOT make a booking until you are sure.
- Read the Frequently Asked Questions document on the website carefully.
- If you have any queries email the club at: info@echungagolf.com.au
- Keep up-to-date by regularly visiting the website. Any additional information on the online booking system will be available at:

www.echungagolf.com.au/member-login

All of the above rules are subject to change at the discretion of the match committee.